

Important DNS Information

This document outlines standard PSINet procedures for domain name registration and processing. If you would like anything done differently, please contact PSINet Hostinfo at hostinfo@psi.com.

If you are upgrading your PSINet service:

No modifications will be made to your DNS without authorization from a listed technical contact. Please contact PSINet Hostinfo for any DNS changes or if you have questions.

If PSINet is registering a new domain name for you:

PSINet will enter default DNS information for your SMTP mail host:

smtp.domain.com 38.abc.xyz.2 (the 2nd ip address after the router's address)

Please note, the InterNIC currently charges a fee for registering domain names. It covers any updates required during the first two years following registration. There is a yearly maintenance fee thereafter. This fee is independent and unrelated to any charges associated with your PSINet service, and is the sole responsibility of the end user. PSINet will identify the listed Administrative Contact, per your contract, as the InterNIC Billing Contact for the purpose of invoicing this fee.

Failure to pay the InterNIC fee may result in a loss or delay of your requested domain name.

This fee does not apply to ".US" domains or subdomains of existing domain names.

If your domain name is already registered and you want PSINet to take over name service (recommended):

PSINet Hostinfo will submit the required template to the InterNIC to transition the listed name servers to the appropriate PSINet name servers. PSINet will also perform a DNS zone transfer from your current name servers so that there will be no disruption in your existing service. A copy of your current DNS information will be maintained on PSINet's name servers.

There will be no disruption in your DNS during this transition if your existing DNS records are freely available over the Internet. If this is not the case, please contact your current DNS provider, and have them send any DNS information you wish to maintain during the transition to hostinfo@psi.com.

Once the InterNIC has transferred authority for your domain name to PSINet's name servers, all changes that need to be made to your DNS will be done through PSINet.

Authorizing Changes with the InterNIC:

It is important to note that the InterNIC requires e-mail authorization from any of the existing contacts listed in the InterNIC whois database prior to executing this change in domain name service.

If your contact cannot provide authorization via e-mail:

If your contact listed in the InterNIC database cannot provide this authorization, the InterNIC will accept a fax, on company letterhead, signed by a senior official of your company authorizing the requested change. For instructions please see your Welcome Kit or our FaxBack Server Index at:

<https://www.support.psinet.com/support/faxback.html>.

Please contact PSINet Hostinfo to obtain the required InterNIC Ticket Number that must be referenced on this fax.